

# Opera Mariposa Rental FAQs

## How do rentals work?

To make a rental enquiry, just get in touch at [info@operamariposa.com](mailto:info@operamariposa.com). Please provide as much information as you can, such as:

- the type of item(s) you are looking for
- the date(s) you would need the items
- the type of project or event, and the name of the production company (if applicable)
- **for costumes:** the sizes/measurements of the wearer(s) if you know them (e.g. chest, underbust, waist, hips, height, shoe size, hat size, shoulder seam to shoulder seam, inseam and/or outseam)

Please note that during COVID-19, Opera Mariposa is not booking in-person costume fittings; however, we are happy to arrange costume selection remotely, and to coordinate contactless pickup and return. We are also currently offering a special deal that allows clients to pick their favourite outfit, then add “backup” outfits at a nominal rate.

Want to know more about how rentals work? You can [find our rental terms and conditions here](#). Please note that during the COVID-19 pandemic, we are only able to offer production support to companies and events with strong health and safety policies in place. We should also note that we are currently operating with a skeleton crew, so we encourage you to get in touch about your project early if possible, to leave more time for your order to be coordinated and fulfilled.

## **What types of costumes do you have in your collection?**

Opera Mariposa has a wide variety of garments and accessories available, including:

- historical costumes
- fantasy costumes
- vintage and retro garments
- authentic regional and traditional clothing
- dance costumes
- religious habits
- military uniforms
- designer formal wear and wedding gowns
- hats, wigs, swords, canes, costume jewelry, carnival masks and more

Our collection includes meticulously crafted garments from Mariposa's acclaimed designers; lavish costumes from renowned companies like the Lyric Opera of Chicago and the Bolshoi Ballet; and authentic designer labels, vintage finds, and traditional garments sourced from around the globe. We have costumed and styled everything from films to photo shoots, from private parties to world premiere productions.

## **How long are your rental periods?**

Depending on the nature of the project, we can rent items for anything from one day to several months. Our most common rental periods are currently based around one- or two-week intervals, but we are happy to tailor this according to your needs – and to offer discounted rates to accommodate longer rental periods.

## **How much do rentals cost?**

Rental rates depend on a number of factors, such as the length of the rental period and the items involved. We are happy to provide you with a personalized estimate, or if you have a budget in mind, to discuss what we can do for you. In addition to assisting large-scale productions, we work with many student, indie and charitable initiatives, and it's a priority to us to make production resources accessible to those with a range of financial needs.

## **Are you taking special measures due to COVID-19?**

Absolutely – our first priority is the health and safety of our community members. At this time, we only offer production support for projects and events with strong health and safety policies, and we are using contactless methods for payment, pickup and delivery. All items are cleaned and/or quarantined between each rental, and are stored in a space with high-grade HEPA UV-C air purification when they are not in use. For safety purposes, rentals are currently being handled by a skeleton crew, and all team members are fully vaccinated for COVID-19.

For more about Opera Mariposa's health and safety protocols, please read our current [COVID-19 Policy](#); if you have any questions, please don't hesitate to [get in touch](#).

## **Do you rent to those outside the Greater Vancouver area?**

Yes – depending on the items, we may be able to arrange shipping. Please note that customers are responsible for shipping costs (and any associated fees, such as taxes, duties and insurance); additionally, items must be returned by a shipping method approved by Opera Mariposa.

## **Do you accept donations to your costume and prop collection?**

Yes – we love being able to offer unneeded items a new life on the operatic stage! While we cannot accept everything, due to limited storage space, we welcome enquiries regarding possible donations of clean and gently used clothing, wigs, props, craft materials and theatrical supplies.

## **I still have questions. How do I get in touch?**

Please reach out to us by email at [info@operamariposa.com](mailto:info@operamariposa.com).